



PELAN TAKAFUL PENUMPANG

* Untuk perkhidmatan tren ETS sahaja

FAEDAH:

PELAN PREMIUM | RM1.50



Kehilangan atau Kerosakan Bagasi Peribadi

sehingga RM1,000 (Tidak termasuk barang kemas, komputer riba, notebook, kamera, wang tunai, iPad, telefon pintar)



Perbelanjaan Perubatan (Akibat Kemalangan)

sehingga RM5,000



Kematian Akibat Kemalangan/ Hilang Upaya Kekal

sehingga RM50,000



Elaun Hospital Kerajaan

sehingga RM1,500 (RM50 sehari sehingga maksimum 30 hari)



Pembatalan Perjalanan

mengikut nilai/harga tiket



Kelewatan Kereta Api

sehingga RM100 (RM50 setiap 4 jam)

PELAN ASAS | RM1.00



Kehilangan atau Kerosakan Bagasi Peribadi

sehingga RM500 (Tidak termasuk barang kemas, komputer riba, notebook, kamera, wang tunai, iPad, telefon pintar)



Perbelanjaan Perubatan (Akibat Kemalangan)

sehingga RM5,000



Kematian Akibat Kemalangan/ Hilang Upaya Kekal

sehingga RM25,000

CARA TUNTUTAN

Muat turun borang tuntutan melalui laman web Etiqa Takaful (www.etiqa.com.my) dan hubungi Etiqa Claim Assist di 1-300-88-1007

1. Isi borang tuntutan.
2. Serah dokumen. Status tuntutan mengambil masa 21 hari bekerja selepas menerima dokumen lengkap daripada penumpang.
3. Tempoh pembayaran mengambil masa 14 hari bekerja selepas permohonan tuntutan diluluskan.

CARA PEMBELIAN



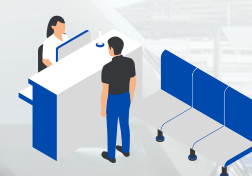
Laman web rasmi KTMB



Aplikasi KTMB Mobile



Kios Tiket



Kaunter Tiket

UNTUK INFO LANJUT:

Etiqa Takaful Hotline: 1-300-13-8888
 E-mel: info@etiqa.com.my

Bantuan Goinsure: 010 368 7829
 E-mel: support@goinsure.com.my



PASSENGER TAKAFUL PLAN

* For ETS train service only

BENEFITS:

PREMIUM PLAN | RM1.50



Loss or Damage of Personal Luggage

Up to RM1,000 (Exclude jewelleryes, laptop, notebook, camera, cash, iPad, handphone/smartphone)



Medical Expenses (Due to Accident)

Up to RM5,000



Accidental Death/ Permanent Disablement

Up to RM50,000



Government Hospital Allowance

Up to RM1,500 (RM50 per day up to maximum of 30 days)



Trip Cancellation

As per ticket value



Train Delay

Up to RM100 (RM50 per every 4 hours)

BASIC PLAN | RM1.00



Loss or Damage of Personal Luggage

Up to RM500 (Exclude jewelleryes, laptop, notebook, camera, cash, iPad, handphone/smartphone)



Medical Expenses (Due to Accident)

Up to RM5,000



Accidental Death/ Permanent Disablement

Up to RM25,000

HOW TO CLAIM?

Download claim form through Etiqa Takaful website (www.etiqa.com.my) and call Etiqa Claim Assist at 1-300-88-1007

1. Fill up the claim form.
2. Submit the document. The claim status will require 21 working days after received complete document from passengers.
3. The payment period require 14 working days after the claim application has been approved.

HOW TO PURCHASE?



KTMB's Website



KTMB Mobile Apps



Ticket Kiosk



Ticket Counter

FOR MORE INFO:

Etiqa Takaful Hotline: 1-300-13-8888
 E-mail: info@etiqa.com.my

Goinsure Helpline: 010 368 7829
 E-mail: support@goinsure.com.my