

TERMS AND CONDITION OF CONCESSION TICKET

1. Concession ticket is applicable for Malaysian citizen only to travel on ETS or Intercity services except Shuttle Tebrau.
2. Concession ticket is not valid for foreigners or permanent residents. .
3. Valid documents are required for purchase and inspections of ticket.
 - i. Senior Citizen
 - a) 60 years and above
 - b) MyKad
 - ii. Government pensioner and wife
 - a) Pensioner card issued by *Public Service Department* or *Department of Veterans Affairs*
 - b) MyKad
 - c) Marriage certificate
 - iii. Disabled
 - a) Registered with *Department of Social Welfare*
 - b) Disable registration Card
 - c) Mykad
 - iv. Army / Police and spouse
 - a) Authority card
 - b) Mykad
 - c) Marriage certificate
 - v. Fire-fighters
 - a) Authority card
 - b) Mykad
 - vi. Ex-Army / Ex-Police
 - a) ex-army / ex-police membership card
 - b) Mykad
 - vii. Student
 - a) KTMB i-Card holder
 - b) KTM i-Card
 - c) MyKad
4. Passenger's name and MyCard number must be registered during purchase of ticket.
5. Tickets are not transferable.
6. Penalty and full fare will be imposed if passenger unable to provide a valid ticket or valid documents during inspection of ticket on boards the train.
7. Terms and conditions are subject to change without prior notice.
8. For further details please contact Customer Service at 03-22671200 or email to callcenter@ktmb.com.my